



# IT WORKS

When we do it together!



2022 Calendar

2022

# Pharmacy Department

## Our Promise:

To stock adequate medication at our six pharmacies, helping you control up to eleven chronic conditions.



## Your Responsibility:

To refill your prescription (making sure it's up to date) at least 7 days before your last pill.



### JANUARY

### FEBRUARY

SUN	MON	TUE	WED	THU	FRI	SAT
						1 HAPPY NEW YEAR
2	3	4	5	6	7	8
9	10	11	12	13		15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

SUN	MON	TUE	WED	THU	FRI	SAT
		1	2	3	4	5
6	7	8	9	10	11	12
13		15	16	17	18	19
20	21	22	23	24	25	26
27	28					

Support: Cervical Health Awareness Month

World Cancer Day & Heart Month



R3As and contributions for prior month now due

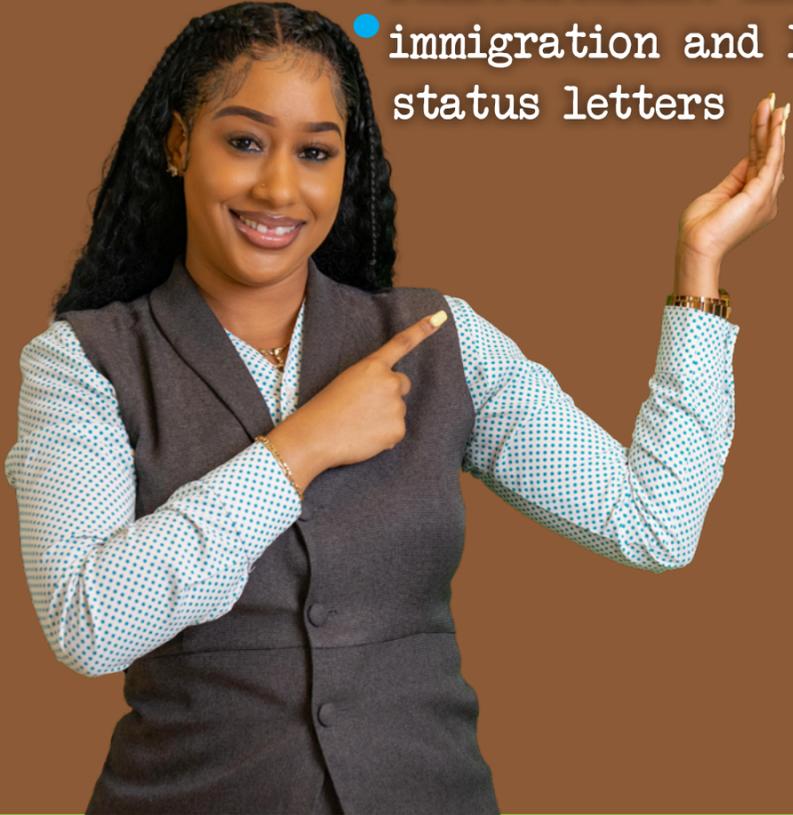
2022

# Customer Service Department

## Our Promise:

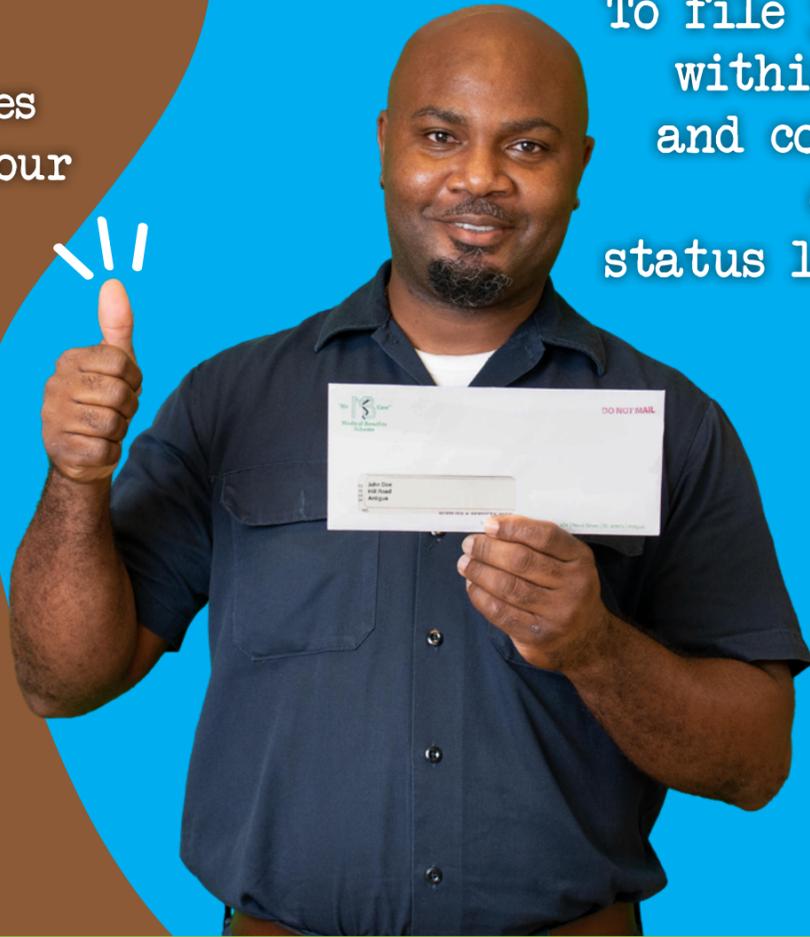
To make accessing your benefits easy:

- beneficiary claims
- reimbursement cheques
- immigration and labour status letters



## Your Responsibility:

To file your claim within 3 months and collect your cheque and status letter when notified.



### MARCH

### APRIL

SUN	MON	TUE	WED	THU	FRI	SAT
		1	2	3	4	5
6	7	8	9	10	11	12
13		15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

SUN	MON	TUE	WED	THU	FRI	SAT
					1	2
3	4	5	6	7	8	9
10	11	12	13		15 GOOD FRIDAY	16
17	18 EASTER MONDAY	19	20	21	22	23
24	25	26	27	28	29	30

Support: World Obesity Day, International Women's Day, Salt Awareness Week, World Kidney Day & World Water Day

World Health Day, World Day for Safety & Health at Work

R3As and contributions for prior month now due

2022

# Registration & Eligibility Department

## Our Promise:

To make sure you have and get all the privileges of your membership card: treatment at the Sir Lester Bird Medical Centre, reimbursement for medical services, medication through MBS pharmacies.



## Your Responsibility:

To register with MBS and collect your membership card, your passport to our services - whether employed or self-employed.



### MAY

### JUNE

SUN	MON	TUE	WED	THU	FRI	SAT
1	2 LABOUR DAY	3	4	5	6	7
8	9	10	11	12	13 🔔	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

SUN	MON	TUE	WED	THU	FRI	SAT
			1	2	3	4
5	6 WHIT MONDAY	7	8	9	10	11
12	13	14 🔔	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

Support: Lupus Awareness, World Hypertension Day, World No Tobacco Day, Save Lives: Clean Your Hands, Asthma & Allergy

World Food Safety Day, World Blood Donor Day, & Men's Health Month

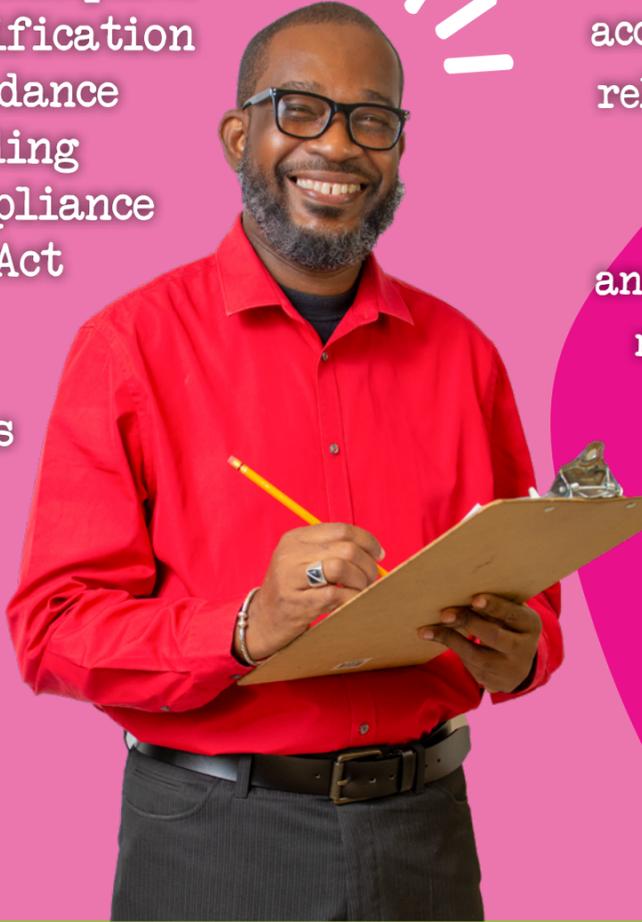


R3As and contributions for prior month now due

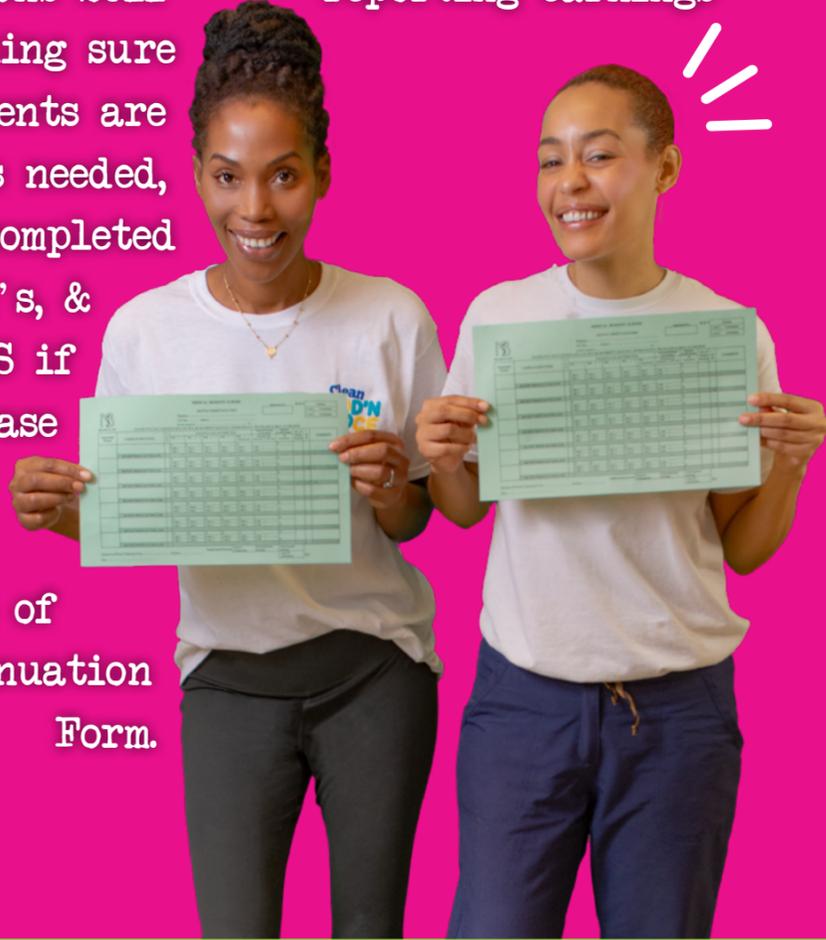
2022

# Compliance Department Your Our Promise: Responsibility:

To do a once a year check in with you and your business, giving adequate audit notification and guidance regarding your compliance with MB Act 2010 & MB Regulations 2011.



To be transparent as per the MB Act 2010 and MB Regulations 2011 - reporting earnings accurately, making sure relevant documents are available as needed, submitting completed and signed R3A's, & notifying MBS if you cease operations via our Notice of Discontinuation Form.



## JULY

## AUGUST

SUN	MON	TUE	WED	THU	FRI	SAT
					1	2
3	4	5	6	7	8	9
10	11	12	13		15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

SUN	MON	TUE	WED	THU	FRI	SAT
	1 CARNIVAL MONDAY	2 CARNIVAL TUESDAY	3	4	5	6
7	8	9	10	11		13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Support: World Hepatitis Day

World Breastfeeding Week

R3As and contributions for prior month now due

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# Transaction Services Department

## Our Promise:

To ensure that payments are accurately applied, and approved claims are processed in a timely manner.



## Your Responsibility:

To pay contributions on time (by the 14th of the month) using the convenient drop off box, electronic funds transfer, mobile banking apps, or in-house cashier.



### SEPTEMBER

### OCTOBER

SUN	MON	TUE	WED	THU	FRI	SAT
				1	2	3
4	5	6	7	8	9	10
11	12	13		15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

SUN	MON	TUE	WED	THU	FRI	SAT
						1
2	3	4	5	6	7	8
9	10	11	12	13		15
16	17	18	1	20	21	22
23	24	25	26	27	28	29
30	31					



Support: Caribbean Wellness Day, Childhood Cancer, Childhood Obesity Month, National Sickle Cell Month, Prostate Cancer & World Heart Day

World Mental Health Day, Breast Cancer Awareness Month & Global Handwashing Day

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# Prevention Department

## Our Promise:

To organize events and activities to help you achieve your wellness goals.



## Your Responsibility:

To make exercise, water, nutritious meals, inclusive of fresh fruits and vegetables, knowing your numbers (blood pressure, sugar, cholesterol), and yearly screenings (breast, prostate) part of your wellness routine.



### NOVEMBER

### DECEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
		1 INDEPENDENCE DAY	2	3	4	5
6	7	8	9	10	11	12
13		15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

SUN	MON	TUE	WED	THU	FRI	SAT
				1	2	3
4	5	6	7	8	9 V.C BIRD DAY	10
11	12	13		15	16	17
18	19	20	21	22	23	24
25 MERRY CHRISTMAS	26 BOXING DAY	27 CHRISTMAS DAY OBSERVED	28	29	30	31

Support : World Diabetes Day & Epilepsy Month

World AIDS Day, Universal Health Day



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# Communications & Marketing Department

## Our Promise:

To keep you informed regarding MBS and public health, meeting you wherever you are - in person, radio, TV and your social media of choice.



## Your Responsibility:

Actually, it's our responsibility to engage you, but we encourage you to join us on our website and social media (Facebook, Instagram, YouTube) and hope we can inspire you to participate and share. Our information will be factual and well sourced which, we are mindful is vital to a healthy and well informed community.

